

EXPECTATIONS

We are an inclusive agency, and we welcome applications from people from a diverse range of backgrounds. We are committed to ensuring equality and diversity, upholding anti-racist values, and providing services fairly and without discrimination. In turn, there is an expectation that the families we work with also support this and can demonstrate their commitment to equality and diversity during the adoption process. We would ask the families we work with to treat our staff with respect and we will not tolerate any verbal or physical abuse towards our staff.

WHAT CAN YOU EXPECT FROM US?

Working together requires a respectful relationship from both parties. We promise we will:



- When we are working directly with you we will ensure you have the correct names and contact details so you can contact us when you need to.



- We will let you know what is happening and keep communication open. You can also sign-up to our monthly AEM newsletter and follow our social media channels to stay connected with us. ✨

WHAT DO WE EXPECT FROM YOU?

We have our own expectations when we work with families and will not tolerate any form of aggression or abuse. We expect families to:

- Treat our staff politely and with respect.

- Let us know if you have specific needs, as we may be able to help.

- Give us feedback, good and bad, to improve our services.



- Let us know if your circumstances or contact details change. ✨



Thank you for taking the time to read this statement. If you need to contact us about anything in this document you can phone the enquiry line on 0115 804 4567 or email us

enquiries@adoptioneastmidlands.nottscc.gov.uk

